

# ACCESSING SERVICES

Gratiot Integrated Health Network's Access System is our front door to services. Access staff is in place to welcome applicants for service and new consumers, provide screening, determine service eligibility of services, collect information and provide appropriate referrals for Mental Health and Substance Use Disorder Services.

All service requests will be addressed upon contact with Gratiot Integrated Health Network. Immediate assistance is available through Mental Health Crisis Services 24 hours a day, 7 days a week, 365 days a year.

Our Access System is available and accessible via telephone or on a walk-in basis.

**To Access Services Call:  
989-463-4971 or 800-622-5583**

# WHAT TO EXPECT

## ACCESS

To access service you must call 989-463-4971 or walk-in during regular business hours. Access staff will return all calls within 1 business day.

## SCREEN

Our Access Coordinator will complete a screen to determine eligibility and link you to the services that will best meet your needs within our agency or refer you to a community agency based on your needs.

## INTAKE

Once your screen has been completed, an intake appointment will be scheduled within 14 days to complete a full assessment of your situation and service needs.

## SERVICE

Intake appointments can take up to 2 hours. Once completed you will be linked to the services that are (or right) for you. Your first appointment will be scheduled within 14 days to meet your Mental Health Staff and begin your services.

# OUR SERVICES

- 24-hour Behavioral Health Emergency Services
- Individual, Family and Group Therapy
- Psychiatric Services
- Substance Use Disorder Treatments
  - Case Management
  - Outpatient Therapy
  - Recovery Coach Services
  - Group Therapy
- Nursing
- Juvenile Justice
- Jail Diversion
- Home-based Services
- Infant Mental Health
- Respite
- Residential Support
- Psychiatric Inpatient Hospitalization
- Employment
- Community Living Supports
- OBRA Screening Services
- Drop-In Center
- Peer Support
- Case Management
- Serious Emotional Disturbance Services
- Autism Spectrum Disorder Services
- Intellectual/Developmental Disability Services

Learn more about Gratiot Integrated Health Network and see the complete list of services and descriptions on our website:

[www.gihn-mi.org](http://www.gihn-mi.org)



## Hours of Service

Monday and Wednesday  
8 a.m. to 7 p.m.

Tuesday, Thursday, Friday  
8:00a.m. to 5:00p.m.

### Mental Health Crisis Services

Available 24 hours a day, 7 days a week

989-463-4971

800-622 -5583

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### Gratiot Integrated Health Network

608 Wright Avenue

Alma, MI 48801

### Find us on social media!

 @GIHN\_MI

 /GIHNMI

Fees are determined by your insurance coverage, annual income and ability to pay for services.

Services will not be denied due to financial limitations.

Behavioral Health and Intellectual Disability services are funded in part by the Michigan Department of Health and Human Services.

GRATIOT INTEGRATED  
HEALTH NETWORK  
608 Wright Avenue  
Alma, MI 48801



GRATIOT INTEGRATED  
HEALTH NETWORK

Your Partner in Health

ACCESSING  
SERVICES